OST: Re-Engineering The Annual Tribal Trust Evaluation Process

The Current Process

1. OST Auditor travels to Tribe/Consortium, performs audit on-site for a week or more.

2. Time-intensive process, interviewing multiple Tribe/Consortium employees.

3. Auditor then sorts through numerous program files and scans required documents to verify effective program management.

- Disrupts Tribe/Consortium Daily Operations
- Untimely feedback on management of trust programs

The New Process

1. Tribe/Consortium answers questions in a web-based tool at their convenience, within a prescribed time period.

2. Tribe/Consortium uploads documents electronically into the web-based tool.

3. On-site visit conducted for risk areas in trust programs identified during evaluation.

Benefits Of The New Process

1. Less disruption of Tribe/Consortium operations

2. Timely feedback on management of trust programs from evaluation

3. More efficient use of time and program funding

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